



# Town of Johnstown

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### Town of Johnstown Did Not Meet Treatment Requirements

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

We are required to adequately filter and disinfect our water at the water treatment plant. To ensure proper filtration, we must add coagulant chemicals to remove as many harmful microbes as possible. On July 19, 2021, between 5:00 pm and 7:30 pm our coagulant feed pump failed to turn on and did not send out alarm due to a restart of the Town's computer monitoring system, which resulted in a Tier II violation due to inadequately filtered water. This water may have contained higher levels of microbes than normal however the chlorine stage of treatment kills the majority of microbes present which is why this is not an emergency. The water plant was shut down at 7:32 pm and water supplies were provided by Central Weld Water District and Little Thompson Water District through the interconnect.

The situation was corrected on July 20, 2021, at 12:00 am. and the water plant was brought back on-line. The violation will be resolved in August if the supplier demonstrates compliance with the treatment requirements.

#### What does this mean? What should I do?

- **This is not an emergency. If it had been you would have been notified immediately. You do not need to boil your water or take other corrective actions.** However, if you have specific health concerns, consult your physician.
- Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. These symptoms are not only caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to consult your doctor.
- People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health

The Community That Cares

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care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1 (800) 426-4791.

### **What is being done?**

- The water plant computer monitoring system is having a secondary alarm system installed to improve alarm notifications and create redundancy.
- A Standard Operating Procedure (SOP) is being updated for Town Staff to include a process check system to follow whenever a restart or power failure occurs.

**Additionally, the Town is in the planning process to expand and upgrade the water treatment plant which will improve the treatment process and install additional fail safe controls to reduce issues in the future.** For more information, please contact **Marco Carani** at **mcarani@townofjohnstown.com** or **970-587-4664**, or **450 Parish Avenue Johnstown, CO 80534**.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by: Town of Johnstown - CO00162418  
Date distributed: **July 23, 2021**

**Sincerely**



**Marco Carani**  
**Director of Public Works**